



Bilingual Community Health Worker

POSITION DESCRIPTION

About Olalla Center

At Olalla Center we believe all people are stronger with the support of a caring community, culturally appreciative services and a connection to the natural world.

Olalla Center is a 501(c)3, non-profit community outreach and behavioral health organization located on the Central Oregon Coast with multiple sites in Lincoln County. Our mission is to help strengthen and heal individuals, families, and our community. Our dedicated team of 35+ employees, and eight innovative programs are a diverse reflection of the community we serve. For over 40 years, Olalla Center has operated on the core philosophy that you cannot have good health without a good community. As such, we have focused our efforts not just on individuals and their families, but on the idea of village-building; creating social supports to help ensure life wellness.

Visit www.olallacenter.org to learn more.

The **Bilingual Community Health Worker** supports Olalla Center's commitment to create safe and welcoming environments for clients, employees and the community. Olalla Center celebrates diversity and promotes health equity and inclusivity.

TITLE: Bilingual Community Health Worker

REPORTS TO: Arcoiris Cultural Program Manager

STATUS: Hourly, Full-Time or Part-Time options

LOCATIONS: Newport and Lincoln City

SALARY RANGE: \$18 - \$23 per hour starting range depending on experience.

BENEFITS: Olalla Center offers a full complement of benefits for employees 32+hr/wk:

- Health & Vision insurance (Regence BC/BS)
- Dental Insurance options: Regence BC/BS or Moda (Delta Dental).
- EAP (Regence BC/BS)
- Retirement plan (Oregon Saves/Vestwell Roth IRA)
- Paid Time Off: 200 hours annually, after 90 days. Accrued from date of hire. PTO is flexible and may be used for all personal leave, for example: holidays/culture days, vacation, self care.
- Sick Leave: 40 hours per year.
- Short Term & Long Term Disability Paid by Olalla Center

POSITION SUMMARY:

Bilingual Community Health Worker: will assist clients and community members to access vital resources such as healthcare, social services, housing, food, education, and cultural community connections. CHWs provide outreach to vulnerable and marginalized communities and provide resources to community members to improve overall health and wellbeing. CHWs interpret documents and provide assistance with OHP applications, enrollment and healthcare system navigation in addition to assistance with other forms and service referrals.

KEY AREAS OF RESPONSIBILITY:

- ★ Provide Outreach to vulnerable individuals and families.
- ★ Follow OHA's application assister standards and submit timely activity reports.
- ★ Assist individuals, families, groups and communities develop the capacity and access to resources, such as health insurance, social services, food, housing, health care, employment.
- ★ Facilitate communication and client empowerment in interactions with healthcare/social service systems.
- ★ Support health equity with participation in healthcare and social services systems change to become culturally relevant and responsive to their service populations.
- ★ Access language translation and interpretation services to assist clients.
- ★ Deliver health information using culturally-appropriate terms and concepts.
- ★ Link people to healthcare/social service resources.
- ★ Assist with cultural and community health events including vaccination events (some evenings and weekends required).
- ★ Provide support and follow up with clients.
- ★ Advocate for local health needs of clients and service populations.
- ★ Improve communication between providers and patients within the service populations.
- ★ Help clients and service populations locate and understand available community resources.
- ★ Explain healthcare information to clients and service populations.
- ★ Connect community members and individuals with existing supports and services.
- ★ Improve overall quality of life for clients, service populations and community.
- ★ Improve culturally specific social support for clients, service populations and community.
- ★ Improve clients' and service populations' connection to culturally specific resources/services.
- ★ Other similar duties as assigned by the Program Manager.
- ★ Occasional travel within Lincoln County. Mileage reimbursement available.

QUALIFICATIONS, EDUCATION & EXPERIENCE:

- ★ Community Health Worker Certification within 3 - 6 months of hire. Training time and cost paid by employer.
- ★ High School Diploma or GED required, Associates or Bachelors Degree in any social science or any related field preferred.
- ★ Experience working or volunteering with vulnerable populations (minimum 1 year preferred)
- ★ OHP Certified Application Assister or ability to be trained within 1st month. Training time and cost paid by employer.
- ★ Bilingual (Spanish and English). Mam is a bonus.
- ★ Must be detail oriented.

TO APPLY: Complete Olalla Center employment application at:

www.olallacenter.org/employment-opportunities and email to: jobs@olallacenter.org with "Bilingual Community Health Worker" in the subject line. Cover letter and Resume suggested, but not required.

DEADLINE: Open until filled. Applications will be reviewed and interviews scheduled in the order received. Don't miss out! Apply today.

Olalla Center values life experience and acknowledges that not everyone has had equitable access to educational and professional opportunities. Even if you do not feel you meet every criteria, please apply! You might be just the person we are looking for, or are a good fit for another job opportunity.

What We Ask of All Candidates:

- ★ Treat all people with dignity and respect.
- ★ Participate in staff trainings included, but not limited to: Certified Community Health worker and OHP/OHIM Application Assister, trauma informed care, health equity, CPR/FirstAid, and mandatory reporter.
- ★ Respectful interpersonal communication skills with a good sense of humor!
- ★ Ability to work independently and collaboratively with others, including with supervisors, co-workers, volunteers, community partners and others.
- ★ Strength in fostering a positive, inclusive, and collaborative work culture that attracts, keeps, and motivates a diverse staff.
- ★ Current valid driver's license, safe driving record, and willingness to operate agency vehicles preferred.
- ★ Ability to lift up to 30 pounds required for special events, child safety needs, etc.; unless reasonable accommodation is required.
- ★ Full background check and three references.

Olalla Center is an equal opportunity workplace and is an affirmative action employer. We are committed to equal employment opportunities regardless of age, disability, race, ethnicity, national origin, citizenship, religion, sexual orientation, marital status, gender, gender identity or expression, veteran status or other non-merit characteristics. We fully embrace mutual respect, gratitude, kindness, inclusivity, equity, and diversity in the workplace and beyond.